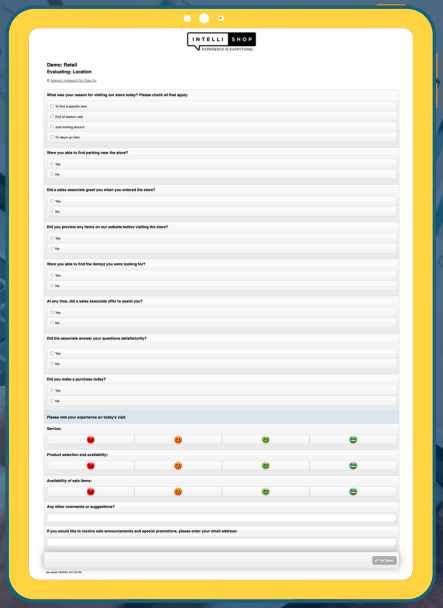
25 Years INTELLI SHOP
An Employee-Owned Company

Get the Voice of Your Customers, Fix Pain Points in the Customer Journey

Our online survey platform enables quick and efficient survey creation and distribution. It's user-friendly and ideal for businesses, researchers, and individuals seeking to gather data and insights from their target audience without dealing with complex setups.



Key Features

Customization

- We'll build and customize surveys to match your brand (logos, colors, etc.)
- Personalize question formats to enhance the respondent experience

Advanced Question Types

- Multiple-choice, open-ended, Likert scales, and more
- Conditional logic can be applied based on previous answers

Responsive Design

- Mobile optimized & functions on *all* devices

Security & Privacy

- Respondent data is protected through encryption
- Complies with data protection regulations (ISO, SOC, GDPR)

Data Analysis & Trending Consultation

- Examination of the data to uncover patterns and trends
- Actionable insights and informed recommendations to help you with key operational performance decisions

Dedicated Support Team

- Managed services support team to lead you through our process—from setup to implementation and analysis

What Stands Out

Real-Time, Insightful Reporting

Our proprietary surveys provide real-time data analytics and reporting. You can **monitor responses as they come in, analyze trends, and generate comprehensive reports** with visualizations *to understand the collected data better.*

Distribution Options

Surveys can be distributed via email, social media, and direct links. Custom notifications can send hot alerts to specific recipients based on set criteria, **ensuring prompt and effective responses** to urgent situations.

Integrations

Surveys can interface with transaction databases to pull relevant transaction data, **enabling more detailed analysis of customer satisfaction** by customer sub-groups and specific customer experiences and interactions.

Why Choose Us

Our team is committed to providing innovative solutions that will help create the results you need to fit your budget. You'll benefit from our years of extensive knowledge and expertise, and **feel confident you've partnered with a go-to trusted source** for obtaining customer feedback.

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